

# THE ACADEMY OF LIFE PLANNING LIMITED TERMS AND CONDITIONS IN RESPECT OF LIFE PLANNING SERVICES

“AoLP”, the “Company”, “we”, “our” or “us” means The Academy of Life Planning Limited, and “you”, “your”, “yours” means you, the client.

Please carefully read the following Terms and Conditions (the “Terms”) below relating to all life planning services (the “Services”) provided by the Company.

Purchasing the Services from us constitutes acceptance by you of the Terms. The Terms shall not be varied in any way whatsoever unless agreed in advance in writing between and signed by you and us.

## Definitions

“Life planning” means personal coaching, financial coaching and business coaching for you.

“Fee” means the sum payable by you to us for the Services.

“Services” means six life planning meetings (including but not limited to individual meetings over the internet or telephone) over a 12-week period.

“Session” means a life planning meeting lasting between 90 to 120 minutes in length.

## 1. Appointment

1.1 We agree to supply the Services to you and you agree to pay the Fee for the same subject to these Terms.

1.2 The exact date and time of our meetings is agreed when both parties confirm a date and time via email.

1.3 The amount of the Fee shall be agreed in advance between the parties when you select one of the Services. By selecting a specific Service, you are agreeing to pay the Fee in full on booking.

## 2. Independent Contractor Status

The Company is engaged as an independent contractor. Nothing herein will be deemed or construed to create an employer-employee, joint venture, partnership, or agency relationship between the Company and you for any purpose whatsoever.

## 3. Your Status

3.1 By purchasing life planning from us, you warrant that:

(i) You are legally capable of entering into binding contracts; and

(ii) You are at least 18 years old.

3.2 You understand that your life planning results are dependent on your actions. You enter life planning with the full understanding that you are wholly responsible for creating your own results. By law we can only guarantee your satisfaction with our planning, not your results.

3.3 Our Services are for your educational and informational purposes only. As stipulated by law, we make no guarantees that you will do well, achieve any results or make any money from our information.

3.4 Our planning cannot replace or substitute for the services of certified professionals in any field, including, but not limited to, financial, health, or legal matters. Check with your accountant, lawyer or professional advisor, before acting on this or any information. You understand and agree that the Services provided by us is in no way to be construed as psychological counselling or therapy. We offer no professional, legal, or therapeutic advice. We do not give advice on, deal or arrange deals in, nor manage, financial products.

3.5 We do not purport anything we do or teach as a “get rich scheme,” and any financial numbers outlined in our training are examples, opinions and illustrations, and thus should not be considered average earnings,

exact earnings, or promises for your actual or future performance. There can be no assurance that any prior successes, or past results, as to income earnings, can be used as an indication of your or anyone's future success or results.

## 4. Our obligations

4.1 We shall endeavour to provide the Services in accordance with these Terms.

4.2 In the event that we cancel the Services or a Session, as applicable, for any reason, we shall offer you a new date for the Services or the Session and no additional Fee shall be payable by you.

4.3 We acknowledge that anything you share with us is completely confidential. We undertake not to disclose any information you share with us in any session in any way whatsoever (unless in the unlikely event we are required to do so by law).

## 5. Your obligations

5.1 You shall:

- (i) co-operate with us as reasonably necessary in order to enable us to provide the Services; and
- (ii) notify us of if you have any special requirements relating to the Services prior to us providing the Services.

5.2 You understand that for our work to be effective it is important for you to be as honest and open as possible.

5.3 You shall notify us if and when:

- (i) you say or do anything in a session that you don't feel comfortable with; and
- (ii) you have any concern at all with the way we are working.

## 6. Payment

6.1 Where stated prices quoted are inclusive of VAT.

6.2 Payments are "pay in full" prior to the commencement of Services.

6.3. Payment of the Fee by you to us shall be by PayPal or card and paid a minimum of 6 working days before your first Session.

6.4 Payment of all sums shall be made in pounds sterling.

6.5 You understand and agree that, if payment is not made within the time limits set out above, this will be a breach of contract by you, entitling AoLP to treat the contract as at an end, and reallocate the Session bookings without notice to you.

## 7. Cancellation Policy

7.1 All bookings are final once payments are processed. We do not accept cancellations or issue refunds beginning 14 days after you have purchased the Services. In the event you decide to cancel your Services and no longer wish to use them, no refunds will be given after this date. The service is non-transferable.

7.2 In the event that you notify us that you wish to postpone the Services or the Session prior to the time of commencement of the same, you shall do so 48 hours (2 business days) or more in advance of the next scheduled Session. If you notify us less than 48 hours (2 business days) in advance of the next scheduled Session, the Fee is not refundable.

7.3 In the event that you notify us that you wish to postpone the Services or the Session, you acknowledge and agree that we cannot guarantee to reschedule the same for your preferred date and time.

7.4 In the event that you notify us that you wish to postpone the Services, or the Session, you acknowledge and agree that you have up to 160 days to use the six sessions in the 12-week program. After this the contract will be treated as at an end.

7.5 All variations are subject to availability, and at the discretion of AoLP.

## 8. Limitation of liability

8.1 We shall not be liable to you (excluding for personal injury or death, fraud, or wilful default) for any loss or damage (including without limitation, any direct, indirect, punitive or consequential loss or damages, or any loss of income, profits, goodwill, data, contracts, and whether in tort including without limitation negligence, contract or otherwise) that may result in connection with the Services.

8.2 Our liability to you shall at all times be limited to the amount paid, if any, by you for the Services.

8.3 You alone are responsible and accountable for your decisions, actions and results in life, and by registering for our Services, you agree not to attempt to hold us liable for any such decisions, actions or results, at any time, under any circumstance. You agree that the Company is not responsible for the success or failure of your business decisions relating to any information presented by us, or the Company's products or services, and you specifically release the Company, or our representatives or contractors from liability for any special or consequential damages that result from the use of, or the inability to use, the information or strategies communicated through our programmes, materials, websites, or any services provided prior to or following this programme, even if advised of the possibility of such damages or caused by negligence of the Company or its representatives. You hereby accept all risk to your business and health, excluding personal injury or death that may result from our negligence.

## 9. Notices

All notices to be given under these Terms will be in writing (which may include email) to the Notifications address below. Any notice given by email shall be deemed served when despatched.

## 10. Force majeure

We shall not be liable to you or deemed to be in breach of these Terms by reason of any delay in performing or any failure to perform any of our obligations in relation to the Services, if the delay or failure was due to any cause beyond our reasonable control.

## 11. Waiver

No delay or failure by either party to exercise any of its powers, rights or remedies under these Terms will operate as a waiver of them, nor will any single or partial exercise of any such powers, rights or remedies preclude any other or further exercise of them. Any waiver to be effective must be in writing.

## 12. Severability

If any part of these Terms is found by a court of competent jurisdiction to be invalid, unlawful or unenforceable then such part will be severed from these Terms, the remainder of which will continue to be valid and enforceable to the fullest extent permitted by law.

## 13. Entire agreement

These Terms together with our booking confirmation constitute the entire agreement between the parties and shall exclude of any other agreement, or understanding of any kind, whether oral or written, relating to the Services.

## 14. Governing law and jurisdiction

These Terms shall be governed by and construed in accordance with English law and the parties hereby agree to submit to the exclusive jurisdiction of the English courts.

## Notifications

For correspondence, Contact:

[info@aolp.co](mailto:info@aolp.co)

or

The Academy of Life Planning Limited

The Old Post Office, Main Street, Little Ouseburn, York, North Yorkshire, YO26 9TD